

## Anti-Slavery Policy Statement

Excellerate Services is a soft services provider which delivers Cleaning & Security services to clients nationwide, employing a diverse workforce which consists of 88% foreign nationals. The Modern Slavery Act 2015 was introduced by the UK government to address slavery and human trafficking. Modern Slavery can occur in various forms including servitude, forced or compulsory labour and human traffic and can affect children and adults. This statement sets out Excellerate Services (ESUK) actions to understand all potential Modern Slavery risks related to its business and to put into place steps that are aimed at ensuring that there is no slavery or human trafficking in its own business and its supply chains.

This statement relates to actions and activities during the financial year 1st April 2023 to 31 March 2024. As part of the Cleaning and Security industries the organisation recognises that it has a responsibility to take a robust approach to slavery and human trafficking. The organisation is absolutely committed to preventing slavery and human trafficking in its corporate activities, and to ensuring that its supply chains are free from slavery and human trafficking. The Organisation is subject to annual audits from various bodies, to ensure the highest standards of Health and Safety and wellbeing are maintained.

### Definition

Excellerate Services consider that the Modern Slavery Act 2015 encompasses:

- Human trafficking
- Forced work, through mental or physical threat
- Being owned or controlled by an employer through mental or physical abuse of the threat of abuse.
- Being dehumanised, treated as a commodity or being bought or sold as property.
- Being physically constrained or to have restriction placed on freedom of movement.

Excellerate Services considers its exposure to slavery/human trafficking to be relatively limited, however, as a reputable organisation, we wish to play our part in stamping this practice out and, to that end, we have safeguards in place to ensure no person can be employed by us, or through one of our agents or suppliers, under such circumstances. These safeguards are described below.

### Direct employees

In our Cleaning & Security services, employees are required to supply referees, proof of address, bank account verification and entitlement to work in the UK. Part of the proof of identity is the production of a current passport/ work permit. This document would normally be withheld by traffickers so its availability at interview would reassure us of the person's freedom.

Training is provided to all managers and supervisors to ensure that the documentation provided to verify a person's identification is authentic and not a forgery or stolen identification from a similar looking individual. We also use Ucomply to verify the documentation.

### **Sub-contractors**

The use of sub-contractors is the exception. In our cleaning services, sub-contractors must be reputable and holders of ISO 9001 accreditation. We judge that a company with this certification is highly unlikely to behave in a nature that would condone slavery or human trafficking.

### **Suppliers**

The purchase of quality critical supplies and services may only be made through approved suppliers who have been verified and appointed to our Approved Suppliers List. Part of the verification process includes the completion of a statement to the effect that the supplier has robust employment measures in place and only sources their materials from known parties

### **Training**

The Company will require all Senior and Front Line Management to complete training on modern slavery as a module within the Company's wider human rights/ethics/ethical trade training programme.

The Company's modern slavery training will cover:

- how to assess the risk of slavery and human trafficking in relation to the business, including resources and support available;
- how to identify the signs of slavery and human trafficking;
- what initial steps should be taken if slavery or human trafficking is suspected;
- how to escalate potential slavery or human trafficking issues to the HR Department;
- what external help is available.

Excellerate Services is absolutely committed to preventing slavery and human trafficking in its corporate activities, and to ensuring that its supply chains are free from slavery and human trafficking.

### **Due Diligence**

The Company undertakes due diligence when considering taking on new suppliers, and regularly reviews its existing suppliers. In order to become an approved supplier, all candidates must undergo the outlined New Supplier processes. In order to promote good management of supply chains, supplier candidates are only approved if there is a clear business case for doing so; this prevents unnecessary dilutions of the core approved suppliers list. To complete the verification process, all supplier applications are reviewed by the Operations Director to ensure compliance with practices, and suitability to Excellerate Services and its customers.

The Company's due diligence and reviews include:

- mapping the supply chain to assess particular product risks of modern slavery;
- reviewing on a regular basis all aspects of the supply chain;
- conducting supplier audits or assessments, which have a greater degree of focus on slavery and human trafficking where general risks are identified;
- invoking sanctions against suppliers that fail to improve their performance in line with an action plan or seriously violate our supplier code of conduct, including the termination of the business relationship.

### **Anti-Slavery Statement**

Excellerate Services provides services to its clients via directly employed cleaning operatives and a UK based contractor network. Excellerate Services fully supports the Modern Slavery Act 2015 and acknowledges its responsibilities in relation to tackling modern slavery. Excellerate Services understands that this requires an ongoing review of both its internal practices in relation to its labour force and, additionally, its supply chains. Excellerate Services does not enter into business with any other organisation which knowingly supports or is found to involve itself in slavery, servitude and forced or compulsory labour. We carry out thorough due diligence on all our major supply chain partners and will for any new major contractor or supplier take steps to ensure confirmation of their compliance with the Act.

**Johan Venter**  
**Chief Executive Officer ESUK**

Signed:



Date: **March 2024**